



Embassy of the United States of America–Bangkok, Thailand

American Citizens Services

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CONSULAR ASSISTANCE TO U.S. CITIZEN VICTIMS OF CRIME

If you are the victim of a crime in the Bangkok Consular District

- Call 1669 for an ambulance or go to the nearest medical facility if you need medical assistance.
- Contact the Royal Thai Police at 191 or tourist police at 1155 to report an incident and get immediate help. Request a copy of the police report.
- Contact U.S. Embassy Bangkok at +66-2-205-4000 (24 hours)
- Contact the U.S. Department of State, Office of Overseas Citizens Services at 1-888-407-4747 (from the U.S. or Canada) or 1-202-501-4444 (from overseas).

Overseas Consular Assistance to U.S. Crime Victims

We can help:

- Replace a lost or stolen passport.
- Contact family, friends, or employers if the victim gives us permission.
- Give information to help you access to the right medical care.
- Address emergency needs that arise as a result of the crime.
- Explain options for financial aid. For example, aid to return to the United States.
- Request status updates during the criminal justice process.
- Connect you to resources for victims of crime.
- Provide a list of local lawyers who speak English.

We cannot:

- Investigate crimes.
- Provide legal advice or represent you in court.
- Serve as official interpreters or translators.
- Pay legal, medical, or other expenses for you.

LOCAL RESOURCES FOR VICTIMS OF SEXUAL ASSULT OR VIOLENCE

DISCLAIMER: The U.S. Embassy Bangkok assumes no responsibility or liability for the professional ability, reputation, or the quality of services provided by the providers. Inclusion on these lists is in no way an endorsement by the Department of State or the U.S. Embassy.

What to expect if you are a victim of sexual assault in Thailand - Seeking medical attention can be challenging, but is an important step to protecting your health and safety – whether or not you decide to report the assault as a crime. In Thailand, there is not a national framework for hospitals responding to sexual assault, however, many hospitals use a similar social-worker led One Stop Crisis Support Service (OCSS). These centers aim to assist with legal, social support, and medical needs.

Considerations when seeking support for sexual assault in Thailand

These guidelines are based on information provided by the Bangkok Police General Hospital (PGH), which handles almost 20 percent of sexual assault cases. These points provide an overview of what you might expect:

- For evidence from a sexual assault kit to be legally admissible in Thailand, it must be completed at a public hospital in the province where the assault occurred. The local police or the tourist police (Tel. #1155) should be able to advise where you can seek medical support. Some private hospitals may be able to provide health services for individuals who have experienced sexual assault, but this will not be admissible as evidence.
- Sexual assault kits vary but generally include swabs and slides for collecting forensic evidence and collection bags for other items, such as clothing. Practitioners will address injuries requiring treatment first, then collect evidence from the internal and external genitalia, and document any other physical evidence that may be prevalent, such as bruises. Some hospitals will not have policies requiring female patients to be seen by female doctors and nurses, however, you may be able to request this. Some hospitals do not have designated response teams for sexual assault, so processes and responses may vary.
- Where indicators are present, clinical staff or police may request additional tests, such as samples under one's fingernails or blood/urine toxicology. As these tests are generally completed at the discretion of the hospital and police, you may not receive a clear overview at admission of what tests will be completed. You may be asked to pay for these medical services.
- Medical providers may also conduct checks for sexually transmitted diseases. At many hospitals around Thailand, you will receive emergency contraception and prophylaxis treatment (to reduce the likelihood of sexually transmitted diseases). You may wish to request this if it is not automatically provided.
- While at the hospital, you may also meet with police and social workers who will ask questions and advise you about processes and support available. Unfortunately, cultural perceptions about sexual assault in Thailand still tend to place blame on the victim, and this is something you may experience during police questioning. Police questioning may also be conducted in the main police waiting room, rather than a private office. You may be asked several times to describe the incident to the police and other local authorities. If offered the

opportunity to meet with a social worker, you may find this helpful as they are uniquely equipped to assist people who have experienced sexual assault.

Note: Reporting sexual assault cases in Thailand can be challenging due to cultural perceptions of sexual assault, language barriers and unclear/varied processes and procedures. That said, in some cases, arrests are made or further legal action is taken. It is your right and personal decision to choose how you proceed and what support you seek. The U.S. Embassy Bangkok can assist you with the process, provide information, and put you in touch with support services.

LOCAL HEALTH FACILITIES

The U.S. Embassy Bangkok has compiled the list of hospitals, please visit our [Medical Emergencies](#) page.

ONE STOP CRISIS CENTERS (OSCC)

One Stop Crisis Centers (OSCC) operate under the Thai Ministry of Public Health's policy to assist minor and female victims of sexual assault and violence. OSCC units are located in most major public hospitals. The OSCC team of each hospital is managed by the social welfare unit, in coordination with specialists, including licensed doctors, forensic teams, psychiatrists, the police, etc.

OSCC services include:

- a. Taking a report from victims.
- b. Providing medical assistance, including a physical examination to document the assault.
- c. Providing legal assistance, including reporting the incident to the police, if necessary.
- d. Providing social welfare assistance to the victims, including arranging temporary shelter.
- e. Coordinating with relevant organizations and offices.

OSCC Police Hospital

Website: www.policehospital.org

Tel: +66-2207-6000

LOCAL POLICE

- **Royal Thai Police**
<https://www.royalthaipolice.go.th/index.php> (website is in Thai)
<http://www.royalthaipolice.go.th/station.php> (directory of police stations in Thailand)
Tel: 191 (for emergencies)
Tel: 1599 (for general inquiries)
- **Thai Tourist Police**
<http://touristpolice.go.th/>
Tel: 1155 (National Tourist Police Call Center)

- **Tourist Assistance Centers (TAC)**
 - TAC Suvarnabhumi Airport contact: +662-134-4077
 - TAC Don Mueang Airport contact: +66-83-131-2267
 - TAC Chonburi Province contact: +66-38-381-278
 - TAC Surat Thani Province contact: +66-81-174-6873
 - TAC Phuket Province contact: +66-76-327-100

LEGAL SERVICE PROVIDERS

As a service to U.S. citizens who need legal advice or representation, U.S. Embassy Bangkok compiled this list of local law firms that have English-speaking lawyers and accept U.S. citizen clients, Please visit our [Legal Assistance](#) page.

U.S. VICTIM ASSISTANCE RESOURCES

NOTE: The agencies and organizations listed on this international directory have not been vetted by the U.S. Department of State or other federal agencies.

All U.S. states provide victim compensation programs. However, only some states offer benefits to residents who are victims of violent crime overseas. Most compensation programs require the victim to file a report at the time of the incident, and to provide a copy with the application.

LIST OF VICTIM ASSISTANCE ORGANIZATIONS IN THE UNITED STATES

<https://travel.state.gov/content/travel/en/international-travel/emergencies/crime.html>